



**a service of the Akron-Summit County Public Library**  
**60 S. High St., Akron, Ohio 44326 • 330-643-9145**  
**Modem: 330-434-2736 Email: esdiv@akronlibrary.org**

**To connect to ACORN from home, use the modem access numbers and instructions given here. Follow the instructions for your particular operating system (e.g. Windows XP or 98).**

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#### **WINDOWS XP USERS - SETTING UP YOUR COMPUTER:**

1. From the Start menu, click "My Computer".
2. Click "My Network Places"; Click "View Network Connections"; Click "Create a New Connection".
3. "New Connection Wizard" window appears. Click "Next".
4. Select "Connect to the Internet", and click "Next".
5. Select "Set up my connection manually". Click "Next".
6. Select "Connect using a dial-up modem". Click "Next".
7. Type: ACORN in the "ISP Name" box, then click "Next".
8. Type: 330-434-2736 in the "Phone Number" box. Click "Next".
9. Input your user name and password. Click "Next". If you use another Internet service in addition to ACORN, be sure to uncheck "Make this the default Internet connection."
10. In the "Completing the New Connection Wizard" window, select the option to "Add a shortcut to this connection to my desktop", then click "Finish".
11. Go to "MAKING A CONNECTION" instructions on this sheet (below).

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#### **WINDOWS 98/ME USERS - SETTING UP YOUR COMPUTER :**

1. Double-click the "My Computer" icon on your desktop.
2. Double-click the "Dial-Up Networking" icon.
3. Double-click the "Make New Connection" icon.
4. Type "ACORN" then click "Next".
5. Type in the area code: **330** and the phone number for a connection to ACORN: **434-2736**. Click "Next," then "Finish".
6. Right click on the ACORN icon and left click "Create Shortcut".
7. Click "yes" when it asks if you want to add the shortcut to your desktop.

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#### **MAKING A CONNECTION:**

1. Double click on the new ACORN icon on your desktop.
2. Enter your User Name and Password. Each field is case-sensitive.
3. Click the "Connect" or "Dial" button.
4. Once connected, simply open up a browser such as Internet Explorer.

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#### **EXITING AND DISCONNECTING**

1. Exit from all applications, such as Internet Explorer. **File- Close** or **File- Exit**
2. Double click on the double monitor image that appears in the bottom right corner of your desktop. Click "Disconnect".

## WINDOWS VISTA USERS

1. Click the Start button, then click “Connect To.” Click “Set up a connection or network.”
2. Click “Set up a dial-up connection”, then click “Next.”
3. Enter phone number **330-434-2736** then your username and password as provided on the front of this sheet. Click “Connect.”
4. As the modem begins to dial, click “Skip.”
5. Choose “**Set up the connection anyway.**”Click “Close.”
6. Click “**Start**”, “**Connect To**”
7. Using the **right mouse button**, click on the ACORN icon, then left click “**Properties.**”
8. Click the “**Networking**” tab then **remove** the checkmark from the box labeled “Internet Protocol Version 6” and click **OK.**
9. Click “**ACORN**”, then click “**Connect.**”
10. Enter your password, then click “**Dial.**”
11. Click “**Home**” when asked to select a location for the ACORN network.
12. Click “**Close.**”

## MACINTOSH USERS - SETTING UP YOUR COMPUTER:

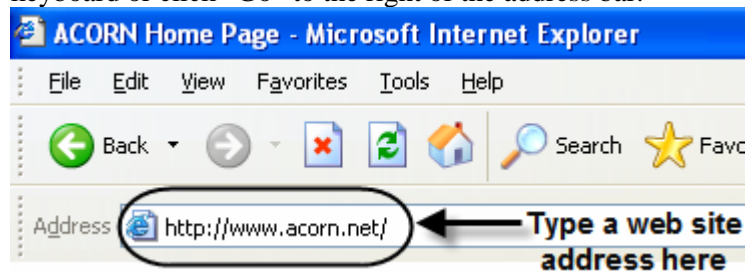
1. Choose PPP from your control panel. (NOTE: If you are using system 8.5 or later this is now called Remote Access)
2. Enter the following settings:
  - Mark the box for Registered User
  - Name: enter your PPP account name
  - Password: enter your PPP password
  - Number: 434-2736 (ACORN's phone number)
3. Choose the option button.
  - Check connect automatically when starting TCP/IP applications if you want it to dial up when you open your browser.
  - Check allow error correction and compression in modem.
  - Check use TCP header compression.

**NOTE:** If ACORN is not your only ISP, you will want to copy, rename settings (for both PPP & TCP/IP) before you change and save them. This can be done by choosing configurations from the file menu in both TCP/IP and PPP.

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## I'M CONNECTED AND MY BROWER'S OPEN, NOW WHAT DO I DO?

**To access a website:** From your browser's address bar, enter a web site address (URL), then tap the Enter key on your keyboard or click “Go” to the right of the address bar.



## A FEW RECOMMENDED WEBSITES

[www.acorn.net](http://www.acorn.net).....The ACORN Website. Click “Getting Started with ACORN for tips”

[www.akronlibrary.org](http://www.akronlibrary.org).....Akron-Summit County Public Library web site

[www.akronlibrary.org/training](http://www.akronlibrary.org/training).....Computer classes offered by the Library...free! Includes schedule of Internet and e-mail classes

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## **TROUBLESHOOTING:**

- Be sure the number that's dialing includes the area code and is 330-434-2736.
- A common problem connecting is "*Error 691. The computer you are dialing into cannot establish a Dial-Up Networking connection. Check your password, and then try again.*" One of the following could apply:
  1. You are not registered for ACORN. (Call 330-643-9145 for assistance in registering).
  2. Your time is up for the day. Your account entitles you to one hour of connect time per day. Try again tomorrow.

The username/password you are typing is incorrect. (Solution: double check account information and retype username/password, making sure what you are typing is lower case.)